

## **2023 SURVEY QUESTION SUMMARY**

## **At-a-Glance**

CAMPUS	HEALTH		QUESTION
			Q12
Х	Х	Q00	How satisfied are you with your organization as a place to work?
Х	Х	Q01	I know what is expected of me at work.
Х	Х	Q02	I have the materials and equipment I need to do my work right.
Х	Х	Q03	At work, I have the opportunity to do what I do best every day.
Х	Х	Q04	In the last seven days, I have received recognition or praise for doing good work.
Х	Х	Q05	My supervisor, or someone at work, seems to care about me as a person.
Х	Х	Q06	There is someone at work who encourages my development.
Х	Х	Q07	At work, my opinions seem to count.
Х	Х	Q08	The mission or purpose of my organization makes me feel my job is important.
Х	Х	Q09	My associates or fellow employees are committed to doing quality work.
Х	Х	Q10	I have a best friend at work.
Х	Х	Q11	In the last six months, someone at work has talked to me about my progress.
Х	Х	Q12	This last year, I have had opportunities at work to learn and grow.
			ACCOUNTABILITY INDEX
Х	Х	Q13	I received feedback on the previous Employee Engagement Survey conducted at my
Л			workplace.
Х	Х	Q14	My team participated in an effective action planning session following last year's
~			Employee Engagement Survey.
Х	Х	Q15	My team has made progress on the goals set during our action planning sessions after
			the last Employee Engagement Survey.
			SUPERVISOR EFFECTIVENESS INDEX
Х	Х	Q16	My supervisor is an active supporter of the changes that affect our workgroup.
X	X	Q17	My supervisor creates an environment that is trusting and open.
X	X	Q18	My supervisor inspires me to do more than I thought I could.
	I		
			CHANGE MANAGEMENT INDEX
Х	Х	Q19	I am asked for my input regarding changes that affect my work.
Х	Х	Q20	My supervisor is an active supporter of the changes that affect our workgroup.
Х	Х	Q21	Leaders in my organization help me see how changes made today will affect my organization's future.
Х	Х	Q22	There is open communication throughout all levels of the organization.
			DIVERSITY & INCLUSION INDEX
Х	Х	Q23	Everyone at this organization is treated fairly regardless of ethnic background, race,
			gender, age, disability, or other differences not related to job performance.
Х	Х	Q24	Diversity and inclusiveness issues are openly discussed.
Х	Х	Q25	At work, I feel comfortable being myself.
			WELLBEING
Х	Х	Q26	How often do you feel burned out at work?
Х	Х	Q27	I have the opportunity to utilize wellness resources to support my well-being.
Х	Х	Q28	My organization cares about my overall wellbeing.



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			VERBATIM
Х	Х	Q29	What one thing gets in the way of doing your best work at our organization?
			NET PROMOTER SCORE
Х	Х	Q30	I would recommend my organization as a great place to work.
			PATIENT EXPERIENCE INDEX
	X	Q31	Every week, my team has meaningful conversations about improving the patient's
			experience.
	Х	Q32	My team has made progress on our goals of improving the patient's experience.
	Х	Q33	The leadership of this organization keeps me focused on the patient's experience.
	Х	Q34	I would recommend this hospital to my friends and family for care.
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			CULTURE OF SAFETY
	X	Q35	Problems often occur in the exchange of information across hospital units.
	X X X	Q35 Q36	Problems often occur in the exchange of information across hospital units. Important patient care information is often lost during shift changes.
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	X	Q36	Important patient care information is often lost during shift changes.
	X X X	Q36 Q37	Important patient care information is often lost during shift changes. The actions of hospital management show that patient safety is a top priority.
	X X X X	Q36 Q37 Q38	Important patient care information is often lost during shift changes. The actions of hospital management show that patient safety is a top priority. Our procedures and systems are good at preventing errors from happening.
	X X X X X	Q36 Q37 Q38 Q39	Important patient care information is often lost during shift changes. The actions of hospital management show that patient safety is a top priority. Our procedures and systems are good at preventing errors from happening. In this unit, we discuss ways to prevent errors from happening again.