

Staff Service Awards

FREQUENTLY ASKED QUESTIONS

Employment Service Credit

Q: How is employment service credit calculated?

A: UCPATH calculates employment service credit according to each employee's payroll cycle:

- [Monthly Paid Employees](#): UCPATH calculates employment service credit monthly. If you work 50% or more, you accumulate 100% (1) employment service credit.
- [Biweekly Paid Employees](#): UCPATH calculates service time on a quadri-weekly cycle, or every four weeks. If you work 50% or more, you accumulate 100% (1) employment service credit.

An employee's service credit total may not coincide with their work anniversary date or most recent hire date since there are other factors that can impact service credit accrual such as leaves without pay or appointments where the employee is on pay status less than 50% time. Service credit may also have been accrued previously in another role, or outside of UCI. Additional Service Credit accrual and eligibility information can be found [here](#).

Q: How can I check my Employee Service Credit total?

A: To view accrued service credit please navigate to [UCPATH](#) > Employee Actions > Leave Balances. If transferring from another UCPATH location, you can review the multiple balances available on the 'Leave Balances' screen. Ensure that you are viewing the balances for the correct 'As of Date'. Adjust and search by a different date as needed.

Q: Is previous service credit from prior University or state employment included in an employee's service credit total?

A: Yes. Eligible employment service includes staff and academic service at other University of California locations including labs and the University's Office of the President (UCOP), California State Universities, Department of Energy Laboratories, and other State of California agencies.

Q: How do I transfer my service credits if I was a prior California State University or State of California employee?

A: The State Agency Service Verification eForm is used to capture absence management changes, such as service credit, for previous CSU or State of CA employment. To access the eForm, please navigate to [UCPATH](#) > Forms Library > Access Forms > Absence Management > State Agency Service Verification.

Q: What do I do if I believe my current service credit listed in UCPATH is incorrect?

A: If you believe there is a discrepancy with your employment service credit, contact the UCPATH Center. Please navigate to [UCPATH](#) > [Submit An Inquiry](#) page > select Topic 'Leave Balances' > Select Category 'Leave Balances Inquiry'. Please indicate the payroll period in which the potential discrepancy first appeared.

Staff Service Awards

Milestone Year Recognition

Q: What is the eligibility criteria for being recognized for the 2020 UCI Staff Service Awards?

A: Honorees are active employees who have reached (or are projected to reach) a milestone (i.e., 3, 5, 10, 15, 20, 25, 30, 35, 40, 45, 50 years of service) during the current fiscal year (July 1 – June 30), and hold a staff appointment at the time of the event.

Q: Why was I never recognized for my 3 years of service?

A: The recognition for 3 years of service was a new addition to our program in 2019. Those reaching a 3 year milestone before 2019 were not recognized.

Q: Why wasn't I recognized for my 1 year anniversary?

A: The 1 Year UCI Anniversary Celebration was an additional separate acknowledgement reception during our 2019 celebration event that honored UCI staff that reached one year of working at UCI in 2019 through June 30, 2019. It was not based on service credit, but rather on an employee's most recent UCI hire date. Those reaching a 1 year work anniversary at UCI prior to, or following the 2019 event were not honored. We hope to be able to bring back this celebration in the future.

Service Award Gift Items

Q: Because the 2020 event is virtual, will I be receiving a service awards gift?

A: Yes. All 2020 UCI service honorees will be receiving a gift to acknowledge their service milestone later this year.

- **3 Year Honorees** will be receiving their certificates later this year after the return to on-site work evolves. Distribution will be coordinated with the honoree's departments/unit. More information and timing will be announced as it is available.
- **5 - 50 Year Honorees** will be receiving a newly redesigned UCI service lapel pin that corresponds to their service year. Distribution will be coordinated locally with the honoree's departments/unit. More information and timing will be announced as it is available.
 - o **Campus and Health Sciences** will also be receiving a service award gift corresponding to their milestone later this year after the return to onsite work evolves. Distribution will be coordinated locally with the honoree's departments/unit. More information and timing will be announced as it is available.
 - o **UCIMC honorees** participate in a different award distribution system through an outside vendor (MTM) and will be receiving their items directly from the vendor if they have not done so already.

If you have other questions or concerns, please email UCI HR Engagement Coordinator, Joshua Macias, jrmacia@hs.uci.edu